

# How TD Insurance Claims Advisors and their Preferred Contractors Work Together

Once you've submitted a home insurance claim, our dedicated claims advisors and preferred contractors will help you with your home repairs. Here's what you can expect from them and how they'll work together to help make your claims experience as smooth as possible.



**YOUR DEDICATED  
TD INSURANCE CLAIMS  
ADVISOR**

**TD INSURANCE PREFERRED  
CONTRACTOR**



Reviews and investigates your claim, then confirms your coverage

Provides emergency services, when applicable, to help make your home safe



As your go-to person throughout your claims experience, they will coordinate the timing of repairs and next steps with you and the preferred contractor

Provides estimates for approved repairs and answers your building repair questions



Completes the repairs according to the timelines coordinated by you and your dedicated claims advisor



Reviews your estimate and makes sure you're satisfied with the work



Helps facilitate the payment on your claim and answers your questions



Closes your claim once the repairs are completed

We know that your claim is unique. That's why we'll work with you, based on those unique details to make sure that you know what to expect. Prefer to have your repairs completed by a different contractor? The choice is always yours. You can visit our website for even more information.

**We're ready to help you through every step of the claims experience.**

If you currently have an open claim and have questions on this process, please contact your dedicated TD Insurance Claims Advisor directly and they would be happy to provide additional information. Or to start a claim, contact us at 1-866-454-8910, through our online form or our mobile app.

You can feel confident that your home will soon be back to your "home sweet home."